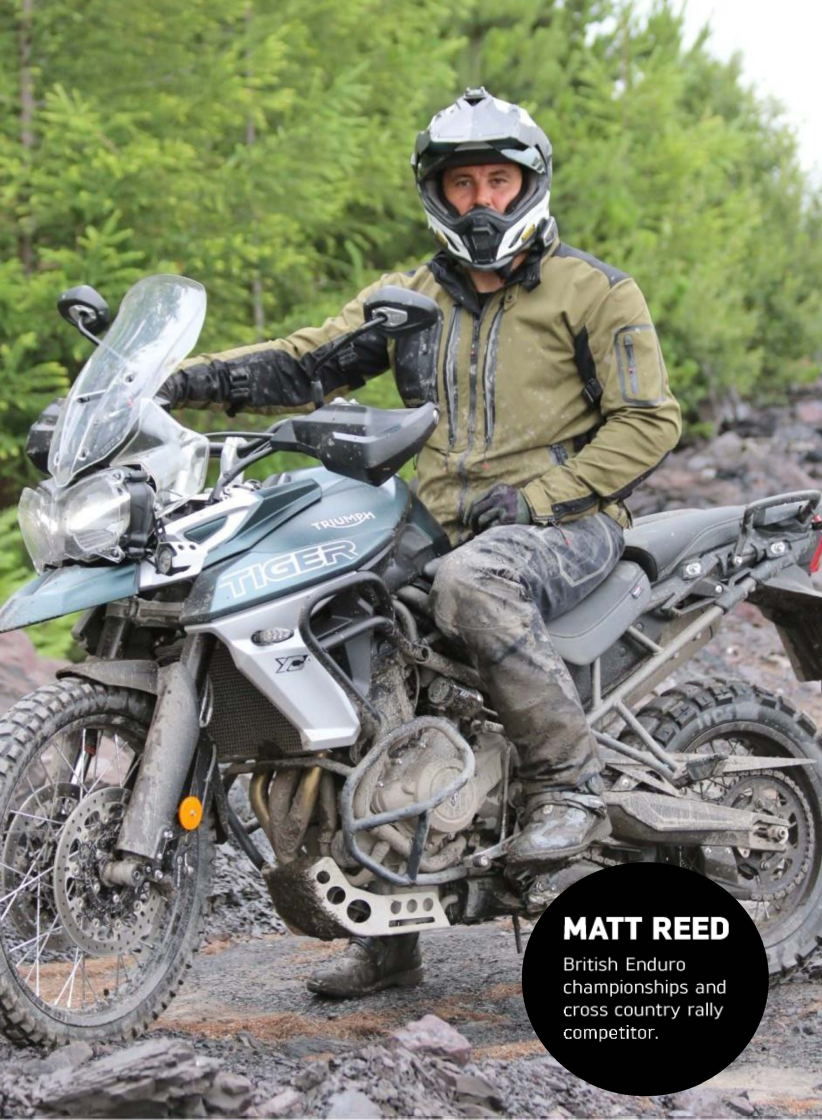




ADVENTURE EXPERIENCE

GLOBAL ADVENTURE
TRAINING ACADEMY





MATT REED
British Enduro
championships and
cross country rally
competitor.

YOUR ADVENTURE STARTS HERE

"Thank you for booking to join us at the Triumph Adventure Experience. We're looking forward to riding with you."

We welcome riders of all abilities, from absolute beginners to advanced off-roaders, with a whole range of immersive and fun riding experiences to enhance your off-road capability and skills.

If you can ride a pedal bike, you can ride an OSET. I can honestly say these bikes are some of the most fun you will have on a motorbike.

Me and my team of experienced instructors are here to ensure you reach your full potential and have plenty of unforgettable riding time on the Electric off-road OSET Bikes. We look forward to seeing you on the dirt!"

Matt Reed Triumph Adventure Experience
Lead Instructor



PREPARING FOR YOUR EXPERIENCE

Arrival:

SA9 1W

Registration starts at 8:00am. On arrival, please park your vehicle/motorcycle in our secure customer parking area. Fresh tea, coffee and refreshments will be waiting for you on arrival.

Facilities:

Our flagship purpose-built facility includes a community and showroom area displaying some of our iconic bikes. We have classroom and briefing rooms, male/female changing rooms, male/female toilets and showers, plus secure on-site parking.

Food/Drink:

Food and drink will be supplied at lunch time and refreshments throughout the day. **Please advise us of any dietary requirements well in advance.**

Accommodation:

Accommodation is not included and must be booked by the rider if required. Please see page 10 for a list of local accommodation.

Clothing:

Weather can change rapidly in the Brecon Beacon Mountains, so we suggest dressing accordingly to the weather forecast. Bulky garments/jeans will restrict your movement and are not advised.

The forest has rough and uneven ground with limited shelter, which can get muddy when there is wet or poor conditions, so appropriate waterproofs are recommended. The viewing locations are a short walk from the car park and are also over rough ground.

If you wish to use your own clothing, you must have as a minimum, a crash helmet like the one in the image or a full-face helmet (not a cycle helmet).

Clothing Hire:

To make your visit hassle-free we offer clothing hire. If you wish to hire any items, please contact us at least 4 days prior to your event.



IF YOU HAVE ANY QUESTIONS

Please contact us on: 01455 453088 or email

TAE.Bookings@triumph.co.uk

MOTORCYCLE CLOTHING

When taking part in any of our events, you have the option to hire our clothing, offering the ultimate protection and flexibility.

Helmet, Boots & Gloves are included in the price of this experience, but you have the option to hire any additional items you may need from as little as £10.

Clothing hire options are visible upon booking.

You are welcome to use your own clothing, but it must be a minimum of the items we have displayed below.



Helmet



Boots



Lightweight Gloves



IF YOU HAVE ANY QUESTIONS

Please contact us on: 01455 453088 or email

TAE.Bookings@triumph.co.uk

CLOTHING HIRE SIZE GUIDE

Adult clothing items included in course cost:

BOOTS								
UK	6.5	7	8	9	9.5	10	11	12
EU	40	41	42	43	44	45	46	47
US	7.5	8.5	9	10	10.5	11	12	13
JPN	25.5	26.5	27.5	28	28.5	29	30	31

GLOVES	XS	S	M	L	XL	2XL	3XL
EU	7	8	9	10	11	12	13

Any sizing issues can be dealt with on the day of your event.

IF YOU HAVE ANY QUESTIONS

Please contact us on: 01455 453088 or email
TAE.Bookings@triumph.co.uk

CLOTHING HIRE SIZE GUIDE

Additional items to hire (knee & elbow pads also available):

TROUSER									
TO FIT (IN)	30"	32"	34"	36"	38"	40"	42"	44"	46"

JERSEY	XS	S	M	L	XL	2XL	3XL
CHEST TO FIT (IN)	37-38	39-40	41-42	43-44	45-47	48-49	50-51
CHEST TO FIT (CM)	94-97	98-102	103-107	108-112	113-119	120-124	125-129

OVERJACKET	XS	S	M	L	XL	2XL	3XL
CHEST TO FIT (IN)	37-38	39-40	41-42	43-44	45-47	48-49	50-51
CHEST TO FIT (CM)	94-97	98-102	103-107	108-112	113-119	120-124	125-129

IF YOU HAVE ANY QUESTIONS

Please contact us on: 01455 453088 or email

TAE.Bookings@triumph.co.uk

The OSET Bikes

IF YOU HAVE ANY QUESTIONS

Please contact us on: 01455 453088 or email
TAE.Bookings@triumph.co.uk

Every OSET has the option to dial up the speed, power and response, so as a beginner the bike can be set to walking pace, with a soft response. As your confidence and ability grows, simply turn it up. Whether you're 4 or in the words of the Beatles, getting older at 64, there's a setting and a bike to suit you.



The OSET 12.5R – The world's best-selling kid's electric motorcycle. The perfect beginner bike for children who have never ridden before and can grow with the child.



The OSET TXP-20 – The best just got better – the OSET 20.0R destroyed its Trials competition when it launched, and the new TXP-20 looks set to do the same again. More power, more torque, longer runtime – this bike has it all.



The OSET 16.0R – The OSET 16.0 Racing is a dream machine, and the bike of choice for edging into competitive riding. It helps riders to develop skills very early and gives them a head start before stepping up to bigger machines.



The OSET TXP-24 – The TXP-24 is the ultimate electric Trials bike, built from the ground up to take on any style of riding, in any conditions.

12.5: Age 4-6
16.0: Age 6-8
TXP-20: Age 7-10
TXP-24: Age 10+

Please note whilst we do everything we can to provide your preferred bike choice, we do have limited numbers of each model.

RUN OF THE DAY

8:00am-9:00am – Arrival at TAE & Registration/Change into clothing.

9:00am-9:30am – Transfer to TAE Arena by own cars.*

9:30-11:00am – Start off in arena, bike overview, basic stance, controls, cone work, etc.

11:00am – Coffee/refreshment break.

11:15-12:00pm – Start to undertake obstacles, ruts, small logs, humps & bumps.

12:00-1:00pm – Free riding.

1:30-2:00pm – Finish and load bikes, you can choose to leave or head back to the TAE Centre.

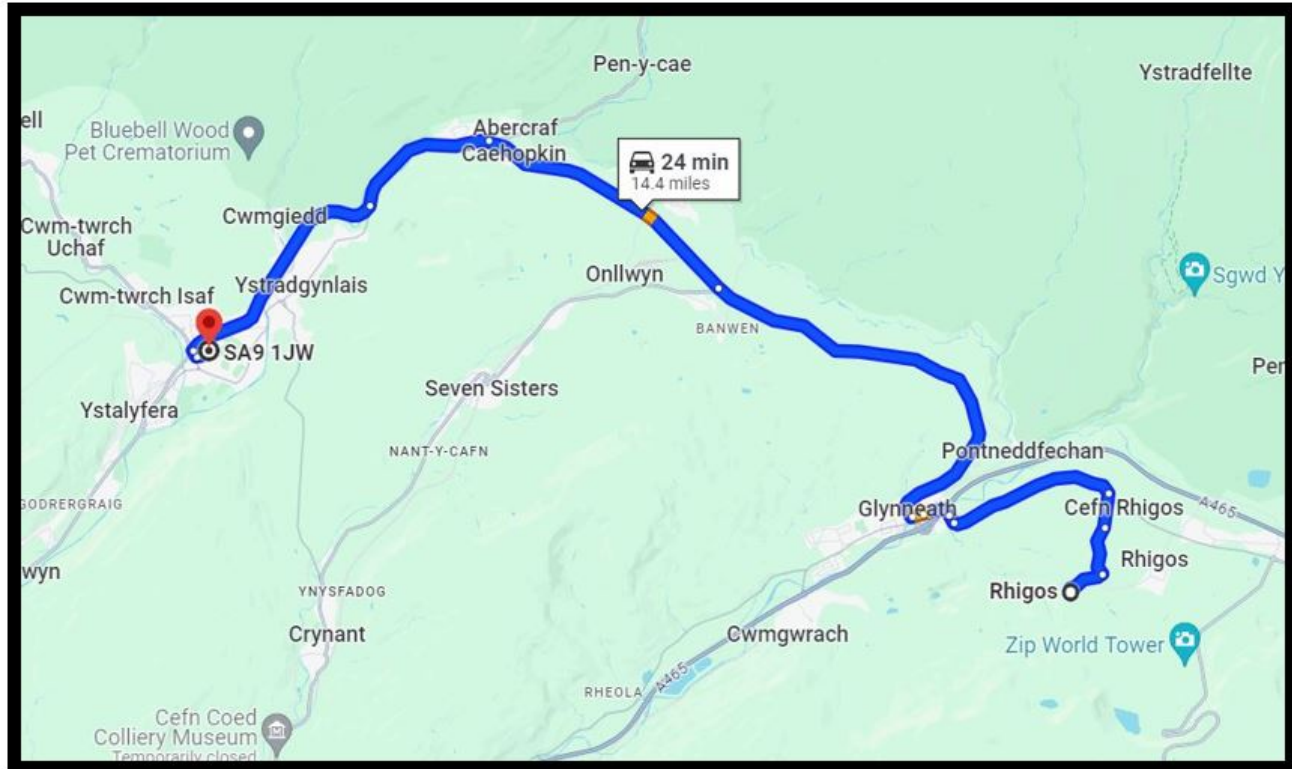
***more information on page 9**



TRAVEL TO THE ARENA

After making your own way to the centre, you'll need to transport yourself to the arena by your own vehicle, this is because the OSET bikes are not road legal, and this experience is also open to Juniors of 8 to 16 years.

You are welcome to leave straight from here after the event or make your way back to the centre.



ACCOMODATION NEAR US

If you require somewhere to stay during your visit, please see below for a selection of nearby accommodation. Note that we do not have an affiliation with these venues. Other options are available, with some small providers on Air BnB and Booking.com.

As you have an early start, be sure to ask your venue whether they can provide breakfast at the time you require.

The New Swan Inn *(0.5 miles from us)*

Address: 50 Gurnos Road, Swansea, SA9 2HY

Phone: 01639 841 222

Website: www.thenewswanhotel.co.uk

Crown Inn *(0.9 miles from us)*

Address: 43 Heol Twrch, Cwmtwrch, SA9 2TD

Phone: 01792 983 405

The Ynyscedwyn Arms *(1.6 miles from us)*

Address: 53 Commercial Street, Ystradynlais, Swansea, SA9 1LA

Phone: 01639 841 000

Website: www.ynyscedwynarms.com

Mynydd Bach *(1.8 miles from us)*

Address: Rhiwfawr Road, Rhiwfawr, SA9 2RA

Phone: 07828 865 072

Website: <https://airbnb.com/h/stockstycraigmynyddbach>

The Abercrave Inn *(4.8 miles from us)*

Address: 145 Heol Tawe, Abercraf, Swansea, SA9 1XZ

Phone: 01639 731 002

Website: www.theabercraveinn.co.uk

Ancient Briton *(5.4 miles from us)*

Address: Brecon Road, Pen-Y-Cae, Swansea, SA9 1YY

Phone: 01639 730 273

Camping pitches available

Pen Y Cae Inn *(6 miles from us)*

Address: Brecon Road, Swansea, SA9 1FA

Phone: 01639 730 100

Website: <http://penycaeinn.com>

Craig-Y-Nos Castle *(7 miles from us)*

Address: Brecon Road, Pen-Y-Cae, Swansea, SA9 1GL

Phone: 01639 731 167

Website: www.craigynoscastle.com

Pentre Riding Stables *(7 miles from us)*

Address: Brecon Road, Swansea, SA9 1GJ

Phone: 07813 604 955

Website: www.pentrestables.co.uk

Brynglas Retreat Campsite *(9 miles from us)*

Address: 1 King Edward Road, Ammanford, SA18 1YN

Phone: 07549 088 929

Website: <https://brynglasretreat.com/>

The Lamb and Flag *(12 miles from us)*

Address: Wellfield Place, Glynneath, SA11 5EP

Phone: 01639 721 995

Website: www.lambandflagglynneath.co.uk

Ty Newydd Country Hotel *(17 miles from us)*

Address: Penderyn Road, Hirwaun, Aberdare, CF44 9SX

Phone: 01685 813 433

Website: www.tynewyddcountryhotel.co.uk



HOW TO FIND US

Triumph Adventure Experience is based at Ystradgynlais, Powys, South Wales, SA9 1JW

From M4: at J45 take the A4067 (north-eastbound) until you reach Ystradgynlais. Then turn right at the main roundabout and next left on the mini-roundabout into the Woodlands Business Park. Follow the Business Park's road as it bears right, and you'll find us on your left. Secure parking is available.

Sat Nav: Enter postcode SA9 1JW.

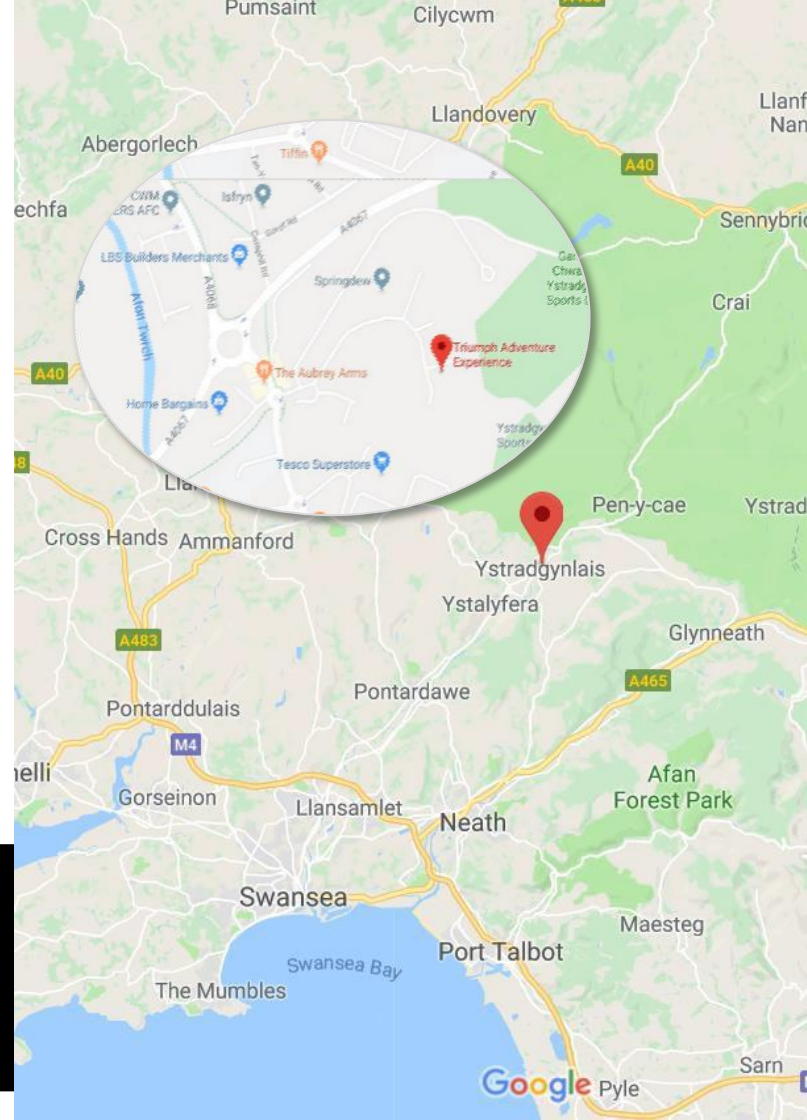
GPS Co-ordinates: Latitude: +51.769998, Longitude: -3.772784.



Operated by Triumph Motorcycles Ltd
Unit 14, Woodlands Business Park, Ystradgynlais, Powys,
South Wales, SA9 1JW, UK

Email: TAE.Bookings@triumph.co.uk
<https://www.triumphadventureexperience.co.uk>

**ADVENTURE
EXPERIENCE**
GLOBAL ADVENTURE
TRAINING ACADEMY



TERMS AND CONDITIONS

Triumph Motorcycles Limited ("TML")

Our terms of booking for the Triumph Adventure Riding Experience

1. These terms

1.1 What these terms cover. These are the terms and conditions on which we provide the Triumph Riding Experience (hereinafter referred to as the "experience") to you.

1.2 Why you should read them. Please read these terms carefully before you submit your order to us. These terms tell you who we are, how we will provide the experience to you, how you and we may change or end the contract, what to do if there is a problem and other important information. If you think that there is a mistake in these terms, please contact us to discuss.

2. Information about us and how to contact us

2.1 Who are we? We are Triumph Motorcycles Limited a company registered in England and Wales. Our company registration number is 01735844 and our registered office is at Ashby Road, Measham, Swadlincote, Derbyshire. DE12 7JP. Our registered VAT number is GB439 493610

2.2 How to contact us. You can contact us by telephoning our team at: +44 (0)1639 844620 or by emailing us at TAE.Bookings@triumph.co.uk or writing to us at Triumph Adventure Experience, Unit 14 Woodlands Business Park, Ystradgynlais, South Wales, SA9 1JW, United Kingdom .

2.3 How we may contact you. If we have to contact you we will do so by telephone, email or by writing to you at the postal address you provided to us in your order.

2.4 "Writing" includes emails. When we use the words "writing" or "written" in these terms, this includes emails.

3. Our contract with you

3.1 How we will accept your order. Our acceptance of your order if made online will take place via Eventbrite, who will email you to confirm your order, at which point a contract will come into existence between you and Eventbrite provide a secure ticketing and registration platform, and you can find further details on Eventbrite's security policies and processes at: <http://www.eventbrite.com/security/>. Your confirmation email from Eventbrite will contain a link to a check-in form which needs to be completed prior to the date of your experience, and a link to a guide which will help you to prepare for your visit. If, by exception, a booking is made directly with us over the telephone, we will provide you with your payment card receipt by post and your booking confirmation, a copy of our terms and conditions and our data privacy notice by post or email.

3.2 If we cannot confirm your order. If we are unable to confirm your order, we will inform you of this and will not charge you for the booking. This might be because the experience is unavailable on a particular date, or because we have identified an error in the price or description of the experience.

3.3 Information we give you. By law, the Consumer Contracts

(Information, Cancellation and Additional Charges) Regulations 2013 say that we must give you certain key information before a legally binding contract between you and us is made. If you want to see this key information please contact us using the contact details set out in the "how to contact us" section above. The key information we give you by law forms part of this contract (as though it is set out in full here). If we have to change any key information once a legally binding contract between you and us is made, we can only do this if you agree to the change.

4. Your rights to make changes

If you wish to make a change to your booking please contact us. We will let you know if the change is possible. If it is possible we will let you know about any changes to the price of the experience, the timing of the experience or anything else which would be necessary as a result of your requested change and ask you to confirm whether you wish to go ahead with the change. If we cannot make the change or the consequences of making the change are unacceptable to you, you may want to end the contract (see clause 7 - Your rights to end the contract).

5. Our rights to make changes

5.1 Minor changes to the booking. We may change your booking and/or the experience itself:

- (a) to reflect changes in relevant laws and regulatory requirements; and/or
- (b) to implement technical adjustments and improvements, for example to address a security threat or health and safety requirements; and/or (c) due to adverse weather conditions.

6. Providing the experience

6.1 When we will provide the experience. We will provide the experience on the date set out in the order.

6.2 We are not responsible for delays outside our control. If your experience is delayed by an event outside our control then we will contact you as soon as possible to let you know and we will take steps to minimise the effect of the delay. Provided we do this we will not be liable for delays caused by the event, but if there is a risk of substantial delay exceeding one month, you may contact us to end the contract and receive a refund for any experience you have paid for but not received.

6.3 Your rights if we suspend the experience. We will contact you in advance to tell you we will be suspending the experience, unless the problem is urgent or an emergency.

You may contact us to end the contract for an experience if we suspend it, or tell you we are going to suspend it, in each case for a period of more than one month and we will refund any sums you have paid in advance for the experience.

6.4 Is there an age limit? Yes – all customers must be aged at least 19 and under 75 years old in order to take part in an experience with us. If you are aged under 25, you will be provided with an A2 restricted motorcycle.

6.5 Are there any minimum licence requirements? Yes – all customers must have held a full motorcycle licence for a minimum of 12 months by the time of the event. You will be required to provide your original driving licence which we will need to check before you are able to ride. You will also be asked to confirm that: (a) you have not been subject to a period of disqualification from riding a motorcycle that extended to within the past five years; (b) you have never been convicted in the last five years of an offence or series of offences under the Road Traffic Act which resulted in more than 6 penalty points at one time; (c) you have not been involved in more than one motoring accident during the preceding 3 years.

7. Your rights to end the contract

7.1 You can always end your contract with us. Your rights when you end the contract will depend on whether there is anything wrong with it, how we are performing and when you decide to end the contract:

- (a) If you want to end the contract because of something we have done or have told you we are going to do, see clause 7.2;
- (b) If you have just changed your mind about your booking, see clause 7.3;
- (c) In all other cases (i.e. if we are not at fault and the cancellation period has expired), see clause 7.4.

7.2 Ending the contract because of something we have done or are going to do. If you are ending a contract for a reason set out at (a) to (e) below the contract will end immediately, and we will refund you in full for any experience which has not been provided and you may also be entitled to compensation. The reasons are:

- (a) we have told you about an upcoming change to the booking or these terms which you do not agree to;
- (b) we have told you about an error in the price or description of the experience you have ordered and you do not wish to proceed;
- (c) there is a risk that the experience may be significantly delayed beyond one month because of events outside our control;
- (d) we have suspended the experience for technical reasons, or notify you we are going to suspend it for technical reasons, in each case for a period of more than one month; or
- (e) you have a legal right to end the contract because of something we have done wrong.

7.3 How long do I have to change my mind? You have 14 days (hereinafter referred to as the "cancellation period") after the date of your confirmation email, to change your mind and receive a full refund. However, once we have completed the experience you cannot change your mind, even if the cancellation period is still running. A contract is completed when we have provided the experience and you have paid for it.

TERMS AND CONDITIONS CONTINUED

7.3 How long do I have to change my mind? You have 14 days (hereinafter possible, we will let you know at least 7 days in advance of us ceasing to referred to as the "cancellation period") after the date of your confirmation email, to change your mind and receive a full refund. However, once we have completed the experience you cannot change your mind, even if the cancellation period is still running. A contract is completed when we have provided the experience and you have paid for it.

7.4 Ending the contract where we are not at fault and the cancellation period has expired. Even if we are not at fault and the cancellation period has expired (e.g. you have simply changed your mind), you can still end the contract up to 30 days before the experience is completed, and we will refund any sums paid by you, however we may deduct from that refund an administration fee of 20% of the price of your experience. We cannot offer you a refund if you simply change your mind within 30 days of the experience taking place, however in exceptional circumstances we may find an alternative date for you to participate in the experience.

8. How to end the contract with us (including if you have changed your mind)

8.1 Tell us you want to end the contract. To end the contract with us, please let us know by calling our team on +44 (0)1639 844620 or by emailing us at TAE.Bookings@triumph.co.uk or writing to us at Triumph Adventure Experience, Unit 14 Woodlands Business Park, Ystradgynlais, South Wales, SA9 1JW, United Kingdom. Please provide your name, home address, details of the booking and, where available, your phone number reasonable care and skill, or get some money back if we can't fix it. Alternatively, you can use the model cancellation form b) if you haven't agreed a price beforehand, what you're asked to pay set out in the Schedule 1 to this contract, but it is not obligatory.

8.2 How we will refund you. We will refund you the price you paid for your experience via Eventbrite if you made a booking online, or by the method you used for payment if you booked directly with us through telephone.

8.3 When your refund will be made. We will make any refunds due to you as soon as possible. If you are exercising your right to change your mind during the cancellation period then your refund will be made within 14 days of your telling us you have changed your mind.

9. Our rights to end the contract

9.1 We may end the contract if you break it. We may end the contract for an experience at any time by writing to you if you do not make any payment to us when it is due, and you still do not make payment within 7 days of us reminding you that payment is due.

9.2 We may cease to provide the experience. We may contact you to let you know that we are going to stop providing the experience. Where

possible, we will let you know at least 7 days in advance of us ceasing to provide the experience, except where we are unable to do so due to reasons beyond our control (e.g. adverse weather conditions). We will refund any sums you have paid in advance for the experience.

10. If there is a problem with the experience

10.1 If you have any questions, problems or complaints regarding your experience or any other matter, please contact us as soon as possible. You can telephone our team on +44 (0)1639 844620, email us at TAE.Bookings@triumph.co.uk or write to us at Triumph Adventure Experience, Unit 14 Woodlands Business Park, Ystradgynlais, South Wales, SA9 1JW, United Kingdom. We will try to resolve any complaint or problem with you quickly and efficiently.

10.2 Summary of your legal rights. We are under a legal duty to provide an experience that is in conformity with this contract. See the box below for a summary of your key legal rights in relation to the experience. Nothing in these terms will affect your legal rights.

Summary of your key legal rights

This is a summary of your key legal rights. These are subject to certain exceptions. For detailed information please visit the Citizens Advice website www.adviceguide.org.uk or call 03454 04 05 06.

The Consumer Rights Act 2015 says:

a) You can ask us to repeat or fix an experience if it's not carried out with reasonable care and skill, or get some money back if we can't fix it.

b) If you haven't agreed a price beforehand, what you're asked to pay must be reasonable.

c) If you haven't agreed a time beforehand, the experience must be carried out within a reasonable time.

By law, the Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013, SI 2013/3134 say that we must give you certain key information before a legally binding contract between you and us is made. We will give you this information in a clear and understandable way. Some of this information is likely to be obvious from the context. Some of this information is also set out in this contract, such as information on our complaint handling policy.

The Consumer Contracts Regulations 2013 also say that for most products bought online, you have a legal right to change your mind within 14 days and receive a refund. These rights are explained in more detail in this contract.

11. Price and payment

11.1 Where to find the price of the experience. The price of the experience (which includes VAT) will be the price indicated on the order pages when you placed your order online. If, by exception, you book directly with us by telephone, we will inform you of the price of the

experience prior to making the booking. We take reasonable care to ensure that the price of the experience advised to you is correct. However please see clause 11.2 for what happens if we discover an error in the price of the product you order.

11.2 What happens if we got the price wrong. It is always possible that, despite our reasonable efforts, some of the experiences we sell may be incorrectly priced. We will normally check prices before accepting your order so that, where the correct price of an experience at your order date is less than our stated price at your order date, we will charge the lower amount. If the correct price of the experience at your order date is higher than the price stated to you, we will contact you for your instructions before we accept your order.

11.3 When you must pay and how you must pay. Please note that if you book online your payment will be processed by Eventbrite, a secure ticketing and registration platform, therefore you will be directed to the Eventbrite website in order to book your experience and pay for it. You can find further details on Eventbrite's security policies and processes at: <http://www.eventbrite.com/security/>. If, by exception, you book directly with us by telephone, please note that we accept payment with Visa, Visa Credit, Mastercard and American Express.

12. Our responsibility for loss or damage suffered by you

12.1 We are responsible to you for foreseeable loss and damage caused by us. If we fail to comply with these terms, we are responsible for loss or damage you suffer that is a foreseeable result of our breaking this contract or our failing to use reasonable care and skill, but we are not responsible for any loss or damage that is not foreseeable. Loss or damage is foreseeable if either it is obvious that it will happen or, at the time the contract was made, both we and you knew it might happen. We are not legally responsible for any loss or damage that was not foreseeable to you and us when the contract was formed, or that was not caused by any breach on our part.

12.2 We do not exclude or limit in any way our liability to you where it would be unlawful to do so. This includes liability for death or personal injury caused by our negligence or the negligence of our employees, agents or subcontractors; for fraud or fraudulent misrepresentation or for breach of your legal rights in relation to the experience as summarised at clause 10.2.

12.3 We are not liable for business losses. We only provide the experience for private enjoyment, therefore we will have no liability to you for any loss of profit, loss of business, business interruption, or loss of business opportunity.

TERMS AND CONDITIONS CONTINUED

13. How we may use your personal information

13.1 How we may use your personal information. We will only use your personal information as set out in our Data Privacy Notice. You will find this on our website or alternatively please contact us for further information.

14. Acknowledgment of Risk

14.1 By accepting these terms and conditions you are acknowledging that:

- (a) motorsport is dangerous and can involve injury or death, and that despite us taking all reasonable precautions, accidents can happen, and that you are aware of the nature of the activity, and the risks involved, and attend the venue at your own risk;
- (b) you have a responsibility to mitigate any risks involved during your experience, which means that you should wear all required safety equipment and clothing at all times;
- (c) you will be expected to comply with all safety guidance and instructions given by us prior to and/or on the day of your experience;
- (d) you are in good health and that your eyesight is up to the standard required for a riding test, and that you are not suffering from any other medical condition or disability which is likely to adversely affect your normal control of a motorcycle or which might make it unsafe for you to ride or participate in the experience or any other motorsport activity;
- (e) you accept that you will be solely responsible for any decision to ride any motorcycle or discontinue to ride any motorcycle, or use or not use any equipment or clothing at any time whilst it is in your possession or under your control;
- (f) if you should be dissatisfied prior to or whilst riding a motorcycle or using the equipment or clothing as to the satisfactory condition of the motorcycle, the equipment or the clothing you are required to discontinue riding the motorcycle or using the equipment or clothing; and
- (g) we reserve the right to remove you from the venue if we consider your actions to be dangerous or detrimental to other customers.

14.2 You acknowledge that it is a condition of your booking and your participation in the experience that you must sign a participant waiver prior to taking part in the experience.

15. Other important terms

15.1 We may transfer this agreement to someone else. We may transfer our rights and obligations under these terms to another organisation.

15.2 You need our consent to transfer your rights to someone else. You may not transfer your rights or your obligations under these terms to another person.

15.3 Nobody else has any rights under this contract. This contract is

between you and us. No other person shall have any rights to enforce any of its terms.

15.4 If a court finds part of this contract illegal, the rest will continue in force. Each of the paragraphs of these terms operates separately. If any court or relevant authority decides that any of them are unlawful, the remaining paragraphs will remain in full force and effect.

15.5 Even if we delay in enforcing this contract, we can still enforce it later. If we do not insist immediately that you do anything you are required to do under these terms, or if we delay in taking steps against you in respect of your breaking this contract, that will not mean that you do not have to do those things and it will not prevent us taking steps against you at a later date.

15.6 Which laws apply to this contract and where you may bring legal proceedings. These terms are governed by English law and you can bring legal proceedings in respect of the products in the English courts.

15.7 Alternative dispute resolution. Alternative dispute resolution is a process where an independent body considers the facts of a dispute and seeks to resolve it, without you having to go to court. If you are not happy with how we have handled any complaint or problem, you may want to use the online dispute resolution (ODR) platform to resolve the dispute with us. For more details, please visit the website on the "Your Europe" portal: <https://webgate.ec.europa.eu/odr>.

15.8 Insurance. As a participant of the experience, you will be insured for road riding and off-road riding during the experience in the event of any negligent act by us or by a third party, however we do not provide you with personal accident cover. Please make your own arrangements for personal accident cover, if required, before attending your experience. Please note that standard insurance will not cover your experience with us. Please contact us if you would like further details of our insurance cover.

15.9 Photography and filming. Please note that any photograph or footage (collectively "images") that you, or any person attending as your guest, may take is for your personal use only. You should not use any of these images for commercial purposes, and you agree to use these images responsibly. If such images include imagery of an incident involving us, you must make such images available to us and agree not to post such images on any social media sites, including but not limited to YouTube and Facebook. You acknowledge that we may use a professional photographer/videographer, who may take images throughout your experience, and that we may wish to use these images internally and externally for commercial purposes (e.g. to promote the experience). You hereby give your consent to our use of any images taken by the professional photographer/videographer as described above, and you acknowledge that you do not have any existing or future

rights (including without limitation any intellectual property, such as copyright, or ownership rights) in any images taken by the professional photographer/videographer. Please note that you can withdraw your consent at any time by contacting us at: TAE.Bookings@triumph.co.uk

15.10 Hire clothing. If you hire clothing from us, as may be required for the experience, you agree to pay for any deliberate damage caused to the clothing by you. You will not be responsible for any accidental damage to the clothing. You agree that if your own clothing is not suitable upon inspection on the day of your experience, that you will hire the recommended clothing from us at an additional cost, failing which your experience may be cancelled at our discretion. This is a health and safety requirement which we must observe and respect. Payment for any such hire clothing shall be taken at the site, on the day of the experience, prior to your participation. If you wish to use your own clothing, you must have as a minimum; a motorcycle helmet, gloves, boots that are adventure/enduro boots with ankle support and clothing with adequate protection. Please note that you cannot hire motorcycle helmets from us, therefore please ensure you bring your own helmet and that it meets; British Standard BS 6658:1985, BSI Kite-mark and/or European UNECE Regulation 22.05.

Schedule 1 - Model Cancellation Form
(Complete and return this form only if you wish to withdraw from the contract)
To TRIUMPH MOTORCYCLES LIMITED; +44 (0)1455 453088
TAE.Bookings@triumph.co.uk

I/We [*] hereby give notice that I/We [*] cancel my/our [*] contract of sale regarding the Triumph Adventure Experience,

Ordered on [*]/received on [*],

Signature of consumer(s) (only if this form is notified on paper),

Date

[*] Delete as appropriate